

Western Union

(www.westernunion.com)

The toll-free number in the U.S. is **(1 800) 325-6000**

Money may be sent online by referring to: (<http://www.westernunion.com/>).

Or money can be sent directly by phone if the Sender has a credit card; the Sender does not need to go to a Western Union office. Western Union accepts major credit cards. **The money will arrive in France within one hour.**

- Please note that the money should be sent directly to the recipient at a designated Western Union office in France. **Make sure the Sender does not send it to the Embassy.**
- There are many Western Union locations in France where the funds can be picked up, but only with proper signed, photo identification. Refer to the website: (www.westernunion.com) to select an agency and verify the business hours, or phone 0800-900-191.
- You may also call the main phone number for the post offices in France at: 0825-009-898.

**Payment without identification is possible under certain conditions, at
French Post Offices and Western Union Offices**

La Poste in Paris, Western Union agencies and Multi-change Madeleine will disburse funds to a person who had his/her passport or identification lost or stolen provided that:

- The transaction is below \$ 400 or equivalent in Euros;
- The sender must specify that the receiver has no ID.
- The recipient must provide a recent police report as proof of lost identification (available at French police stations).
- The recipient correctly answers the test question related to the transaction.
- These offices will not accept a U.S. driver's license as ID.

Western Union Money Transfers may be made by major credit card or cash:

To send money, the Sender must:

- Go to a Western Union location with the funds to be sent along with the transfer fees and a valid form of identification (passport, driver's license; if Sender is in France -- a French residence card or French or European identity card may be accepted).
- **Important:** if the recipients passport has been lost or stolen the sender **MUST** indicate this to the WU staff.
- Fill out the 'To Send Money' form and give it to the counter clerk who will check the information and register the transfer into the Western Union system.
- When the transfer is registered by Western Union, a 10-digit Money Transfer Control Number that identifies the transaction and the receipt to wire money is provided to the Sender.
- Now the funds are ready for payment to the Receiver.

It is up to the Sender to inform the Receiver about the availability of the transfer and the details that he/she will need to collect the funds:

- ✓ The Sender's full name (as recorded in the 'to send money form')
- ✓ The amount sent (approximately +/- 10%)
- ✓ The country of origin

The Money Transfer Control Number. This information is not mandatory but facilitates the search of the transaction in the system.

In some cases, it is possible for someone to receive funds without valid identification. Please note that some offices will not offer this service (ex: Travelex agencies).

To receive the money, the Receiver must:

- **If receivers does not have any identification (lost or stolen passport) he/she must have a recent police:**
- Go to WU office and give the transfer number and full name of sender an

- A valid form of identification (passport, driver's license; if Sender is in France a French residence card or French or European identity card may be accepted).
- Fill out the "To Receive Money" form in capital letters with the information provided by the Sender and give it to the counter clerk.
- After the clerk has checked the information, he/she will look in the system if the transaction as described exists and if the information provided by the beneficiary matches the information already recorded in the system.
- When the information matches, the payment of the funds can be made. A copy of the form is then given to the recipient of the funds.

See following pages for selected agencies.

Western Union Offices in Paris

In France, call 0800-900-191 (toll call) for current hours.

Office Hours are subject to change.

Check (www.westernunion.com) for complete listing.

Post offices in the city of Paris and Multi-change WILL disburse limited amounts of money if receiver's passport was stolen or lost .

POST OFFICES (LA POSTE)

French post offices in Paris with WU services tel: 0825-009-898

The closest post office to the Embassy is located at: 13 rue d'Anjou, 75008 Paris.

Open Mon.-Fri. 8:00am-7:00pm/ Sat. 8:00am-12pm / closed on Sunday

Exchange Office Multi-Change Madeleine

8, boulevard de la Madeleine, 75009 Paris / Tel. 01 49 24 96 62

Open Mon.-Sat. 9:30am-6:30pm /closed on Sunday

WESTERN UNION

These agencies WILL disburse limited amounts of money (less than \$400) if receiver's passport was lost or stolen, but a police report is required

WESTERN UNION (hours subject to change)

149, ave. Parmentier, 75010 Paris (métro: Goncourt)	Mon. – Sat. 8:30 – 6:30 pm
94-96, bd Magenta, 75010 Paris (métro: Gare du Nord /	Mon. – Sat. 8:30 – 8:00 pm
158 bd Voltaire, 75011 Paris (métros: Charonne/Voltaire)	Mon. – Sat. 9:00 – 7:00 pm
154, rue de Tolbiac, 75013 Paris (métro: Tolbiac)	Mon. – Sat. 9:00 – 7:00 pm
15, bd de la Villette, 75010 Paris (métro: Belleville)	Mon. – Fri. 9:00 – 7:00 pm
90, bd de la Chapelle, 75018 Paris (métro Marx Dormoy)	Mon. – Fri. 9:00 – 7:00 pm
57, rue Hermel, 75018 Paris (métro Simplon)	Mon. – Fri. 9:00 – 7:00 pm

TRAVELEX in the city of Paris will NOT disburse money if receiver's passport was lost or stolen.

TRAVELEX (hours subject to change)

45 ave de l'Opéra, 75002 Paris (métro Opéra)	Mon.-Sat. 9:15-7:00pm/ Sun. 10:30-6:00pm
8, place de l'Opéra, 75009 Paris (métro: Opéra)	Mon.-Sat. 9:00-7:30pm/ Sun. 10:00-7:00pm
36, rue de Rambuteau, 75003 Paris (métro: Rambuteau)	Mon. -Sat. 9:45-6:30pm/ Sun. 11:15-6:00pm
4, blvd St. Michel, 75006 Paris (métro St Michel)	Mon.-Sat. 9:15-7:00pm/ Sun. 10:30-5:00pm
52, ave des Champs-Élysées, Paris 75008	Mon.-Sat. 9:00-9:00pm/ Sun. 10:00-8:00 pm

(métro: Georges V)

TRAVELEX AT RAILWAY STATIONS (SNCF):

Gare de l'Est, place du 11 Novembre 1918
Niveau -1 Hall Central

Mon-Sat. 7:45-7:00/ **Sun.** 10:30-5:00pm

Gare de Montparnasse, 17 bd de Vaugirard, 75015 Paris,
Departure level (Grandes Lignes)

Mon. – Sat. 8 :45 – 7:00 p.m
Sun. – 10:45 – 5:30 p.m.

Gare du Nord, 18 rue de Dunkerque, 75010 Paris

Mon-Sat. 6:45-9:45/ Sun. 7:15-9:45pm

Gare St Lazare, Cour de Rome, 75008 Paris

Mon-Sat. 8:00-6:45/ Sun. 10:15-5:00pm

Independant Exchange and Wire Service

NOVACAMBIOS, 1 Bis Rue Auber, Paris, 75009
Tel: 01 53 30 23 83

Mon-Sat: 9:00am to 8:00pm

Because of fraud problems in the past, post offices at CDG airport and in the whole department of Val d'Oise (95) will NOT disburse the funds if the receiver does not have a passport. None of the Travelex agencies have the possibility to disburse the money to someone without identification.

WESTERN UNION

Airports near Paris

(Clients must arrive at least ½ hour before closing time for this service)

CHARLES DE GAULLE AIRPORT

Roissy - Charles de Gaulle, Terminal 1

At the Post Office: Tel: 01 48 62 28 41

Hours: Mon-Fri: 8:30 am to 18:00 pm / Saturdays 9:00 am to 12:00 pm

Roissy - Charles de Gaulle, Terminal 2a

At the Post Office: Tel: 01 48 62 54 23 / 24

Hours: Mon-Sat 8:00 a.m. to 6:00 p.m., on Saturdays from 9:00 a.m. to 12:00 p.m.

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TRAVELEX

Travelex offices are located in all of the terminals prior to passport controls and after clearing passport controls. Check with information desk at the airport for **the** nearest location.

At CDG airport, all terminals, and Orly airport.

See this link for more information: (<http://www.aeroportsdeparis.fr/en/homepage>)

Roissy Charles de Gaulle, Terminal 1, 2B, 2C, 2D, 2F and Terminal 3

Mon-Sun: 6:30 am to 10:00 pm

Roissy Charles de Gaulle, Terminal 2A

Mon-Sun: 7:00-9:30 pm

ORLY AIRPORT

Travelex offices are located in all of the terminals prior to passport controls and after clearing passport controls.

Check with information desk at the airport for the nearest location.

Orly Sud, public area, departures

Mon-Fri: 06:30 to 22:30

At the Post Office

Orly West at the Post Office: Tel: 01 49 75 92 08

Monday through Friday: 8:00 a.m. to 11:45 p.m. and 1:45 p.m. to 5:45 p.m.

Saturday: 8:00 – 11:30 a.m.

Orly Sud at the Post Office: Tel: 01 49 75 13 99

Monday through Friday: 8:00 a.m. to 6:30 pm / Sat. 8:00am -11:30 pm

United States Embassy

American Citizen Services Unit

4, avenue Gabriel

75382 Paris Cedex 08

France

/ March 2016